

TIXICO Privacy Policy

TIXICO Ltd, a company founded and existing under the laws of the Republic of Latvia (“TIXICO”, “we”, “us” or “our”), is committed to protecting and respecting your privacy.

This Privacy Policy sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us.

Unless a different use is indicated herein, or required due to the context, the terms used in this Privacy Policy shall have the same meaning as provided for in the Terms.

This Privacy Policy applies to any form of interaction or use of the Website.

Please read the following Privacy Policy carefully to understand our views and practices regarding your personal data and how we will treat it. By visiting the Website, you are accepting and consenting to the practices described in this policy.

We reserve the right to amend or modify this Privacy Policy at any time and in response to changes in applicable law or our business practices, or due to technical or any other grounded reasons.

Any changes we may make to this Privacy Policy in the future will be posted on this page and, when appropriate and necessary, notified to you by e-mail. Please check back frequently to see any updates or changes to this Privacy Policy.

Information we may collect from you

We may collect and process the following data about you as a Buyer as defined in the Terms:

1. Information you give us

If you have a reason to believe that someone has provided us with your personal information, and you would like to request that your personal information be removed from our database, please contact us at dev@tixico.io.

Notwithstanding the foregoing, we will hold the above information for as long as is necessary in order to provide you with the service on the Website, deal with any specific issues that you may raise or otherwise as is required by the applicable law.

2. Information we collect about you

With regard to each of your visits to the Website and information about your visits, including the full Uniform Resource Locators (URL) clickstream to, through and from the Website (including date and time); products you viewed or searched for; page response times, download errors, length of visits to certain pages, page interaction information (such as scrolling, clicks, and mouse-overs), and methods used to browse away from the page; and technical information, including the internet protocol (IP) address used to connect your computer to the internet, your login information, browser type and version, time zone setting, browser plug-in types and versions,

operating system and platform; any other information we might receive from any other sources.

We may receive information about you from publicly available sources. We are also working closely with third parties (including, for example, business partners, sub-contractors in technical, payment and delivery services, advertising networks, analytics providers, search information providers) and may receive information about you from them.

Cookies

The Website uses cookies to distinguish you from other users of the Website. This helps us to provide you with a good experience when you browse the Website and also allows us to improve the Website. For detailed information on the cookies we use and the purposes for which we use them see our Cookie Policy, as outlined below.

Uses made of the information

We use information held about you in the following ways: 🍪 to provide you with information about other services that you request or that we offer which are similar to those that you have already purchased/provided or enquired about; 🍪 to notify you about changes to our services; 🍪 to ensure that content from the Website is presented in the most effective manner for you and for your computer; 🍪 to prevent fraud and other prohibited or illegal activities; 🍪 to protect the rights and safety of our affiliated entities and third parties, as well as our own; 🍪 to monitor compliance with our Terms; 🍪 to ensure you receive information relevant to you; 🍪 to administer the Website and for internal operations, including troubleshooting, data analysis, testing, research, statistical and survey purposes; 🍪 to allow you to participate in interactive features of our service, when you choose to do so; 🍪 as part of our efforts to keep the Website safe and secure.

Disclosure of your information

We do not distribute or share any customer personal information, except as noted in this Privacy Policy, or as may be required by law and when we believe that disclosure is necessary to protect our rights and/or to comply with a judicial proceeding, court order, or legal process.

We may also use the information to contact customers and prospects to inform them about the other services we provide, ways we can improve our services, and send information such as announcements of promotions and events regarding TIXICO or our partners.

We may also email you a newsletter and/or updates about our company or our other services. You can opt out of receiving these communications by following the instructions at the bottom of each such message, or at any time by contacting us at info@tixico.io.

We may disclose your personal information to third parties in any of the following events: 🏢 if TIXICO or substantially all of its assets are acquired by a third party, in which case personal data held by it about its customers will be one of the transferred assets; 🏢 if we are under a duty to disclose or share your personal data in order to comply with any legal obligation; 🏢 to keep you up-to-date on the latest service announcements, updates, special offers or other information that we think you'd like to hear, either from us, our business partners or third parties. 🏢 in order to enforce or apply our Terms and any other relevant agreements; 🏢 or to protect the rights, property, or safety of TIXICO, our customers, or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction; or 🏢 other events as outlined in this Privacy Policy.

We will not otherwise provide your personal data to a third party without obtaining your prior consent.

Correcting, Deleting and Updating Your Information

Upon request, we will provide you with information about whether we hold or process any of your personal information, whether on behalf of a third party or otherwise. To request this information, please contact us at dev@tixico.io.

If your personally identifiable information changes, you may correct, update or delete it by emailing our support at dev@tixico.io. We will respond to your request to access within 30 days.

We will retain and use your information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

We use a third party platform host, who hosts the forms on our site, they do not have any access to the personal information that you submit on our website.

Where we store your personal data

The data that we collect will be stored on the cloud with the hosting infrastructure based in the European Economic Area ("EEA").

We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy.

Please note that by visiting and using the Website and giving us your personal data, you consent to your personal data being collected, used, processed, disclosed and stored by us, only as described in the Terms and this Privacy Policy.

Safeguarding personal data

The communication internally between our servers (e.g. between application server and database) is handled via secure socket layer (“SSL”) to provide AE-256 encryption and all information between our servers and your browser is handled via SSL (up to 256-bit encryption, depending upon your browser), providing an industry-standard level of protection for data in-transit.

You should always make sure that your browser can validate the Website’s certificate.

All encrypted data is signed using a message authentication code (MAC) so that the underlying value cannot be modified once encrypted.

The security of your personal information is important to us. When you enter sensitive information in our registration or order forms, we encrypt that information using transport layer security (TLS) technology. We also encrypt any information entered within the platform once users log into their accounts. If you have any questions about security on our Website, you can contact us at dev@tixico.io.

Where we have given you (or where you have chosen) a password which enables you to access certain parts of the Website, you are responsible for keeping this password confidential.

Your passwords are stored on our servers in encrypted form using a one-way hashing algorithm.

Please be reminded that you must protect any passwords or other credentials associated with your account, and take full responsibility for any use of the account under your password. We ask you not to share your password with anyone.

Unfortunately, the transmission of information via the internet is not completely secure and we cannot guarantee the security of your data transmitted to the Website, although we will do our best to protect your personal data. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

In the case of a personal data breach, we shall without undue delay and, where feasible, not later than 72 hours after having become aware of it, notify the personal data breach to the supervisory authority competent in accordance with Article 55, of the General Data Protection Regulation of the European Union unless the personal data breach is unlikely to result in a risk to the rights and freedoms of natural persons. In such case we will also notify you without undue delay and, where feasible, not later than 72 hours after having become aware of the breach, and suggest any actions to be taken to secure your personal information (change your username and password, etc.).

Your rights and access to information

You may ask us not to process your personal data for a particular purpose, or to access such information, by contacting us at dev@tixico.io. Please note, however, that you shall remain liable for any fees or costs incurred at the time of the withdrawal of your consent to process your personal data.

You may ask us to receive your personal information, which you have provided to us, in a structured, commonly used and machine-readable format and shall have the right to transmit such information to another controller. You may submit such request by contacting us at dev@tixico.io. Please note that the processing of such request may take up to 14 days to complete.

The Website may, from time to time, contain links to other third party websites.

If you follow a link to any of these websites, please note that these websites have their own privacy policies (including, as the case may be, landing pages of other TIXICO products or services) and that we do not accept any responsibility or liability in respect of these policies.

Please check these policies before you submit any personal data to these websites.

Cookie Policy and Information about our use of cookies

Our Website uses cookies to distinguish you from other users of the Website. This helps us to provide you with a good experience when you browse the Website and also allows us to improve our site. By continuing to browse the site, you are agreeing to our use of cookies. A cookie is a small file of letters and numbers that we store on your browser or the hard drive of your computer if you agree. Cookies contain information that is transferred to your computer's hard drive.

We use the following cookies:

🍪 Strictly necessary cookies. These are cookies that are required for the operation of the Website. They include, for example, cookies that enable you to log into secure areas of the Website, use a shopping cart or make use of e-billing services.

🍪 Analytical/performance cookies. They allow us to recognise and count the number of visitors and to see how visitors move around the Website when they are using it. This helps us to improve the way the Website works, for example, by ensuring that users are finding what they are looking for easily.

🍪 Functionality cookies. These are used to recognise you when you return to the Website. This enables us to personalise our content for you, greet you by name and remember your preferences (for example, your choice of language or region).

You can find more information about the individual cookies we use and the purposes for which we use them in the table below: `_utma`, `__utmb`, `__utmc`, `__utmv`, `__utmz`, `sess`, `uuid2`, `anj`, `icu`, `DSID`, `IDE`, `_gid`, `_ga`, `xs`, `datr`, `c_user`, `fr`, `presence`, `act`, `locale`, `wd`, `sb`, `1P_JAR`, `SID`, `CONSENT`, `SSID`, `APISID`, `OGPC`, `NID`, `HSID`, `NID`, `pl`, `SAPISID`, `NID`, `CONSENT`, `SIDCC`, `HSID`, `APISID`, `SID`, `SSID`, `1P_JAR`, `AID`, `SAPISID`, `mp_c3de24deb6a3f73fba73a616bb625130_mixpanell`, `dnt`, `daa`, `tfw_exp`, `twid`, `mp_88d65c43457125ed55e01c007a7a602f_mixpanel`, `personalization_id`, `eu_cn`, `twitter_ads_id`, `mbox`, `auth_token`, `guest_id`, `netpu`, `ads_prefs`, `remember_checked_on`, `__ncuid`, `lang`, `csrftoken`, `_gmb_ga_test`, `_ga`, `UULE`. You can find more about cookies here https://en.wikipedia.org/wiki/HTTP_cookie.

Please note that third parties (including, for example, advertising networks and providers of external services like web traffic analysis services) may also use cookies, over which we have no control. These cookies are likely to be analytical/performance cookies or targeting cookies.

You block cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies. However, if you use your browser settings to block all cookies (including essential cookies) you may not be able to access all or parts of our site.

Opt-Out Statement

We offer you a means to choose how we may use the information you provide. If, at any time, you change your mind about receiving certain email communications from us or about sharing personal information with third parties, send us a request to opt-out from receiving promotional emails or from having your personal information shared with third parties. Send your request to dev@tixico.io.

Social Media Widgets

Our Website may include Social Media Features, such as the Facebook, Twitter, Telegram, Instagram, LinkedIn button and Widgets, such as the Share this button or an interactive mini programs that run on our site. These features may collect your IP address, which page you are visiting on our site, and may set a cookie to enable the Feature to function properly. Social Media Features and Widgets are either hosted by a third party or hosted directly on our Website. Your interactions with these Features are governed by the privacy policy of the company providing it.

Additional Information

Questions regarding this Privacy Policy should be directed at info@tixico.io.

Contact Information

If you have questions, concerns or suggestions related to our Privacy Policy or our privacy practices you may contact us at: info@tixico.io.